
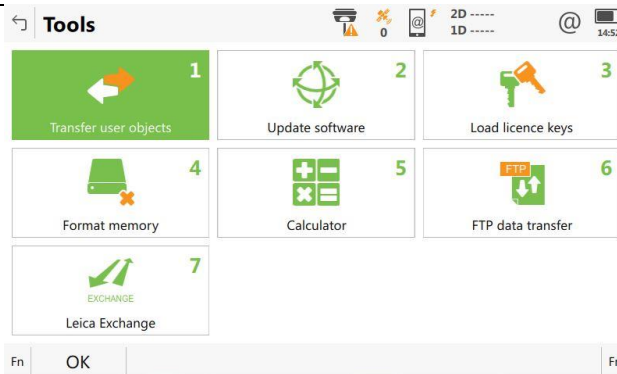


Leica Captivate: Updating your firmware

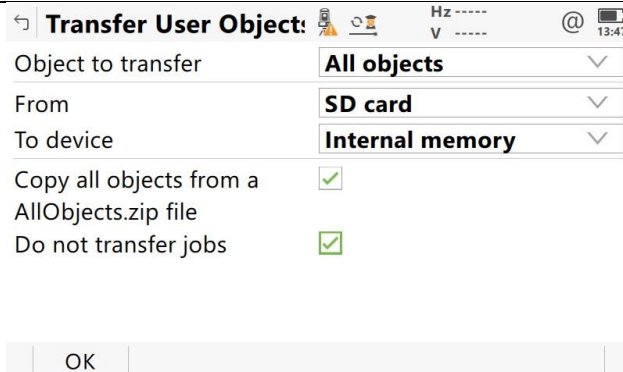
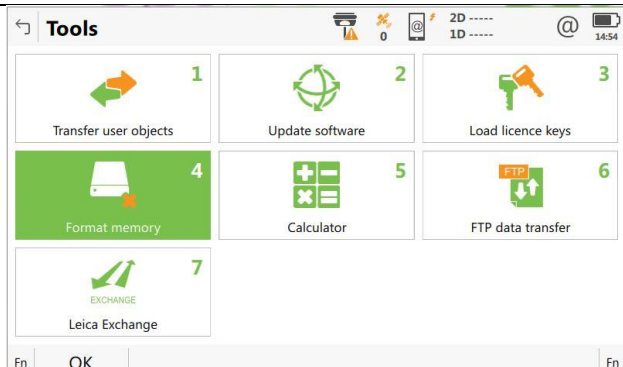
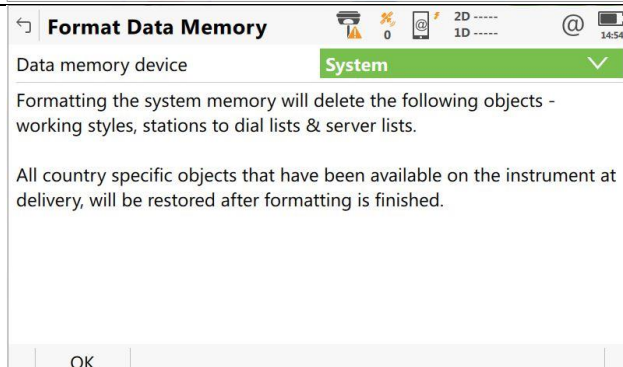
1	<p>If you have a valid Customer Care Package (CCP) covering your equipment, then you can update the firmware to the latest release. Download the latest files from Leica's MyWorld portal after creating an account and registering your equipment.</p> <p>https://myworld.leica-geosystems.com/irj/portal</p>	
2	<p>When you have downloaded your update, files copy them into the "system" folder on the SD card that you use with the equipment.</p> <p>Then pop the card back into the device.</p> <p>If you have two linked devices (a controller and a Total station) both must have matching firmware versions.</p>	
3	<p>The first step is to back-up your settings. From the main menu select Settings followed by Tools then Transfer User Objects.</p>	

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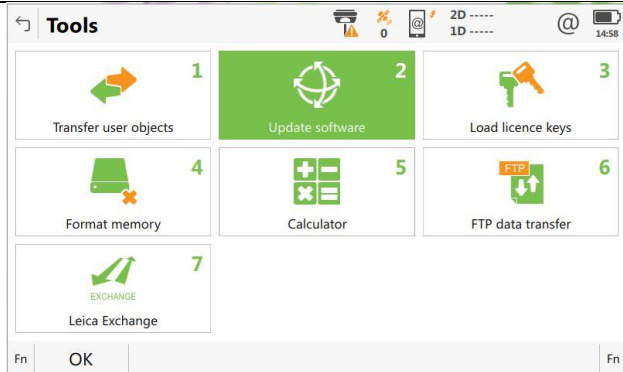
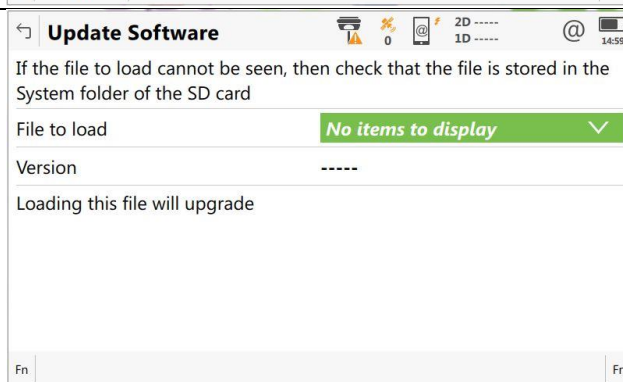
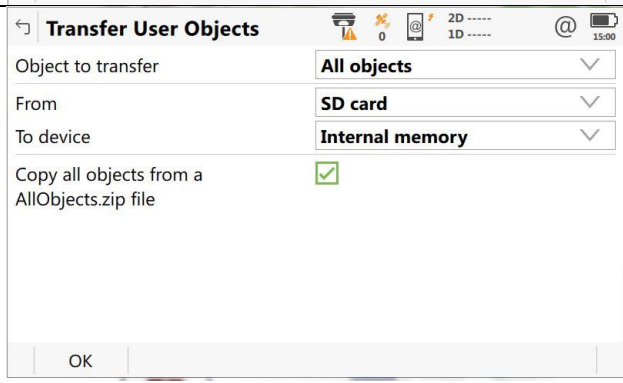
3	<p>Select Object to transfer as All Objects, from the internal memory to the SD card and tick the box to use an AllObjects.zip file. Also tick the box Do not transfer jobs. Press OK.</p>	 <p>The screenshot shows the 'Transfer User Object' dialog. 'Object to transfer' is set to 'All objects', 'From' is 'SD card', and 'To device' is 'Internal memory'. Both 'Copy all objects from a AllObjects.zip file' and 'Do not transfer jobs' are checked. The 'OK' button is at the bottom.</p>
4	<p>Once the back-up is complete, we need to format the System Ram. Head back into Settings\Tools and select Format memory.</p>	 <p>The screenshot shows the 'Tools' menu with seven options: 1. Transfer user objects, 2. Update software, 3. Load licence keys, 4. Format memory (highlighted in green), 5. Calculator, 6. FTP data transfer, and 7. Leica Exchange. The 'OK' button is at the bottom.</p>
5	<p>Select System and press OK. You'll get a couple of warnings at this point but OK them.</p>	 <p>The screenshot shows the 'Format Data Memory' screen. 'Data memory device' is set to 'System'. A warning message states: 'Formatting the system memory will delete the following objects - working styles, stations to dial lists & server lists. All country specific objects that have been available on the instrument at delivery, will be restored after formatting is finished.' The 'OK' button is at the bottom.</p>
6	<p>This will shut down the Captivate program and take you out to the Windows desktop. Reopen Captivate by double tapping the icon on the screen.</p>	

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7	<p>Make sure your battery is >90%</p> <p>From there, head into Settings\Tools\Update Software</p>	
8	<p>And load the new version of the firmware (this will take up to 10mins)</p>	
9	<p>Now we can restore your original settings. From the main menu head to Settings\Tools\Transfer user objects and transfer All objects from the SD card to the Internal memory. Again, tick the box to use the zip file we created earlier.</p>	
10	<p>You should now be on the latest firmware and enjoying the improvements and bug fixes you've paid for.</p>	

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